

## Terms and Conditions:

### **Minimum Order: \$350**

These terms and conditions apply to your purchase and resale of products from Special T Imports Inc. Your acceptance of delivery of the products binds you to the enclosed terms and conditions. These terms and conditions are subject to change without notice. Minimum Orders: Special T imports has no minimum on your opening order or reorder. Prices: Prices are wholesale to the trade only, FOB Woodland California. Prices are subject to change without notice.

Payment Terms: Initial opening orders are credit card only, you may apply for terms on future orders and terms are granted by our credit department following a credit review. We accept the following credit cards, Visa, Master Card, American Express and Discover Card. Past Due invoices will incur a 1.5% finance charge per month.

Back Orders: We promise to strive to ship orders as complete as is possible however it is the nature of the business that back orders will occur. In the event that we are required to back order we reserve the right to ship these items as they become available without restriction. We will always take into account possible freight/shipping expense associated with these shipments. We will also honor your request if made in writing on your original sales order stating "No Back Orders".

Requested Ship Dates: All orders placed with Special T Imports are considered firm orders unless we are notified in writing two weeks (14 Days) from the requested ship date, any changes to the order must be in writing and you must have a written acceptance from Special T Imports acknowledging the change for it to be accepted. Special T Imports reserves the right to ship up to 7 days earlier than the requested ship date unless clearly stated on the order as "Do Not Ship Before Date."

Binding Arbitration: Any claim, dispute or controversy whether contract tort or otherwise arising out of correlated to these terms and conditions and or the sale of product shall be resolved by binding arbitration, the exclusive venue of the arbitration shall be exclusively held in Yolo County California. The award or judgment of the arbitrator shall be binding on both parties and may be entered into any court of competent jurisdiction. Both parties shall bare the cost equally of the arbitrator and hearing fees. You are agreeing that all disputes are sent to binding arbitration. The prevailing party shall be entitled to an award of his or hers reasonable attorney fees and arbitration cost.

Comments: Product dimensions are approximate, hand crafted items colors, sizes may vary slightly.

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Collections, Fee's: All past due accounts are subject to have all orders placed on hold and may be assigned to collections or corporate counsel to commence litigation. In the event collections and or litigation is necessary to collect the balance due, all associated cost including, collection fees, attorney fees, court cost and any fee's allowable by a court of competent jurisdiction shall be the responsibility of the customer. Venue shall be considered Yolo County, State of California.

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Returned Checks: All returned checks will incur a \$25.00 NSF charge, Additionally all open orders will be held until certified funds are received.

Title: Title of product passes to customer upon shipment from any Special T Imports facility or agent. Loss or damage of shipment is the responsibility of the customer to resolve with the shipp