

Terms and Conditions:

Minimum Order on new orders: \$100 Minimum Order reorders: \$50

We require a minimum order of \$100.00 for all initial orders. All reorders require a minimum order of \$50.00. Most items may be ordered in single or multiple quantities. If your order is less than a case, we will condense the packaging of your order for the most economical shipping cost to you.

Warm Glow Candle Company will ship your order as promptly as possible. Please remember that shipping times will vary due to seasonal demands, so the earlier the order is placed, the better for you, the customer. Please note we require at least 24-48 Business Hours notice for pick-up orders.

We will make every effort to fill your order in its entirety. Items "Out of Stock" will be marked on your order form with a "0?" in the shipped column. Since we do not backorder, if we are out of stock on an item you have ordered, or are short the total quantity, please include those items on your next order. Please inquire about placing monthly or bi-monthly orders, which we will set up on a credit card basis. If any unauthorized order is returned, there will be a \$50.00 restocking fee, charged to the Customers' credit card.

If you have an error in your shipment, and you were charged for this error, you must call within 14 days of receiving the order to process a resolution.

Payments may be made by using COD or credit card and must be given when the order is placed to avoid delays in shipment. We accept Visa, MasterCard, and Discover. Also please note we do not keep credit card numbers on file. We will ask for it with every order.

There is an additional charge for payment by COD. An additional \$25.00 charge will be applied to all returned checks. Prepaid orders will not be accepted, as there are shipping charges that will be added to your order that cannot be predetermined.

Warm Glow Candle Company reserves the right to refuse to sell to any company at our discretion.

Here at Warm Glow we are continually expanding our product line, so please inquire about our latest products when placing your order. Pricing is subject to change without notice.