

Terms and Conditions:

Opening Order: \$ 250 Re Order: \$ 100

We have made every effort to display as accurately as possible the colors and images of our products that appear at the store. We cannot guarantee that your computer monitor's display of any color will be accurate.

We reserve the right, but are not obligated, to limit the sales of our products or Services to any person, geographic region or **jurisdiction**. We may exercise this right on a case-by-case basis. We reserve the right to limit the quantities of any products or services that we offer. All descriptions of products or product pricing are subject to change at any time without notice, at the sole discretion of us. We reserve the right to discontinue any product at any time. Any offer for any product or service made on this site is void where prohibited.

We do not warrant that the quality of any products, services, information, or other material purchased or obtained by you will meet your expectations, or that any errors in the Service will be corrected.

Visible Damages or Shortages: All visibly damaged or missing merchandise must be claimed within 10 business days of the receipt of said merchandise. Claims submitted after 10 days will not be honored. It is the responsibility of the Buyer to provide Northlight with a manifest of missing or visibly damaged merchandise. A photo inspection must accompany all visibly damaged merchandise claims. All claims will be reviewed, and if approved, a no cost replacement unit or units will be shipped to the Buyer. If a no cost replacement unit or units are not available, the Buyer will receive a store credit for the total invoiced price for said visibly damaged or missing merchandise. Any open receivables for this order are still due based on the Buyer's agreed upon terms. For approved claims, all visibly damaged merchandise will be field destroyed. If the Buyer agreed to an upfront invoice allowance for damaged merchandise, all claims will be denied for visibly damaged merchandise.

Defective Merchandise: All defective merchandise must be claimed within 90 calendar days of the receipt of said merchandise. Claims submitted after 90 days will not be honored. It is the responsibility of the Buyer to provide Northlight with a manifest of

defective merchandise. A photo inspection must accompany all visibly defective merchandise claims. All claims will be reviewed, and if approved, the Buyer will receive a store credit for the total invoiced price for said defective merchandise. Any open receivables for this order are still due based on the Buyer's agreed upon terms. For approved claims, all defective merchandise will be field destroyed. If the Buyer agreed to an upfront invoice allowance for defective merchandise, all claims will be denied for defective merchandise.

ACCURACY OF BILLING AND ACCOUNT INFORMATION

We reserve the right to refuse any order you place with us. We may, in our sole discretion, limit or cancel quantities purchased per person, per household or per order. These restrictions may include orders placed by or under the same customer account, the same credit card, and/or orders that use the same billing and/or shipping address. In the event that we make a change to or cancel an order, we may attempt to notify you by contacting the e-mail and/or billing address/phone number provided at the time the order was made. We reserve the right to limit or prohibit orders that, in our sole judgment, appear to be placed by dealers, resellers or distributors.

You agree to provide current, complete and accurate purchase and account information for all purchases made at our store. You agree to promptly update your account and other information, including your email address and credit card numbers and expiration dates, so that we can complete your transactions and contact you as needed.