

#### Terms and Conditions:

Minimum order: \$500

Ship time is always 2 months or so. Please order early as these are all handmade and require time to prepare. Please remember this when placing orders. For example orders in November ship January.

\* Opening order is \$500

Floral Treasure sells only whole sale to the trade

#### Payment Terms:

\* All new accounts are strictly credit card (Visa, Master Card & American Express)

By Providing a credit card and expiration date you are authorizing Floral Treasure to charge the credit card at the time of the shipment

\* Credit card orders must provide credit card information at the time the order is placed. Credit card is not charged until order is ready to ship.

\* Net 30 Terms may be granted on your third order with the submission of a credit sheet containing an approval from our credit department. All past due accounts accrue interest at a rate of 18% APR (1.5% per month). Delinquent accounts automatically revert to credit card. Return Cheques incur a \$20.00 fee.

\* Collections costs and attorney's fees will be at the customer's expense

#### Shipment:

\*All Orders are shipped Fed Ex standard ground service unless otherwise specified by the customer.

\* FOB Olay Mesa, California, USA 92154

\* Your order is made by hand and our lead time for production may be 3 to 6 weeks

#### Backorders:

\* Due to the availability of dried and preserved floral products, there may be backorders, we do our best to ship all orders complete

\* Please indicate when ordering whether backorders are accepted or not.

#### Price Changes:

\* Floral Treasure reserves the right to change prices and minimum quantities without notice.

\* If you place an order with an incorrect price we will notify you before processing your order

#### Damages & Shortages:

\* Defective or Damaged Merchandise must be reported within 5 days of the receipt of the order.

\* Fill out and fax the damage claim for provided with your packing slip to Floral Treasure

\* If damage is due to shipping all packing boxes must be kept for inspection by Fed Ex or courier

\* All cancellations must be made two weeks before order is scheduled to ship. If not a 25% restocking fee may be charged

#### Returns:

\* Pre-approved returns are subject to a 25% restocking fee (minimum\$10 charge) plus the cost of shipping.

\* Freight must be prepaid and product must arrive in as new condition with original packing or a re-boxing fee will be charged

\* Refused shipments are subject to shipping charges as well as restocking fee. No unauthorized returns will be accepted.

#### Care & Cleaning:

\* Thank you for purchasing this hand crafted, dried and preserved floral arrangement!

\* This product is designed for indoor use only away from extreme sunlight and humidity.

\* Clean your wreath by holding it over the sink and use your hair dryer on low, this will blow the dust from your wreath.