

Professions & Service

# Flags Galore Terms and Conditions

137 W. Main Street ~ Plain City Ohio 43064

**Customer Service:** For more information or to place an order by phone, please call us at 614-504-7338 Mon-Fri 10AM to 4PM Eastern Time.

**Order by Internet:** [www.flagsgalore-wholesale.com](http://www.flagsgalore-wholesale.com)

**Order by Fax:** Please send your order to our fax line at: 614-504-6497

Minimum Opening Order is \$150 ~ Reorders are \$100.

**New accounts are prepay with credit card. Cards are not charged until the order is shipped.**

**Shipping is usually thru the postal service. If you need us to UPS, please let us know at the time the order is placed.**

FOB: Plain City Ohio 43064

**Return Policy:** All claims MUST be reported within 15 days from receipt of order. No returns are accepted without prior authorization. Returned merchandise must be in its original package, SALEABLE condition and can be subject to a 20% restocking fee. Refused shipments will be subject to a 10% restocking fee and all freight charges.

**Shipping Claims:** Flags Galore is not responsible for merchandise damaged in transit. The common carrier assumes all responsibility for safe delivery of the merchandise and all claims must be filed directly with the common carrier within 15 days from receipt of goods. USPS, FEDEX and or UPS. We will help you with the claim if necessary. **You will need to retain the damaged items and the interior and exterior packing cartons. Carriers will not accept your claim if you do not have the original packaging.**

**Pricing:** Product availability and pricing on all items are subject to change or discontinuation at any time without prior notice.

Minimum Retail Pricing: Garden Flags: \$12.95

Minimum Retail Pricing: House Flags: \$24.95

Flags are not to be sold on Ebay or Amazon. Thank you.