

Terms and Conditions:

Minimum Order: \$100

Opening orders require a minimum of \$100.00.

Reorders require a minimum of \$100.00. Reorders under \$100.00 will be assessed a \$10.00 service fee.

ORDERING BASICS:

All orders are shipped FOB Atlanta, GA.

Acceptable forms of payment include Visa, MasterCard, American Express, Discover, COD, and Net 30 terms.

If you would like to apply for a Net 30 account with Delton, please provide us with credit reference sheet by fax @ 770-448-0210. Please allow 4-6 weeks for processing. Orders may be shipped via other forms of payment until Net 30 terms have been established.

Buyers are responsible for COD charges of \$9.50 per box.

Past due accounts are subject to a 2.0% finance charge per month on the unpaid balance.

All checks returned for insufficient funds will be assessed a \$25.00 charge.

Late payments or unauthorized deductions will result in automatic reinstatement of prepayment terms.

Backorders over \$50.00 will automatically be shipped unless otherwise specified.

Delton does not guarantee merchandise availability. Orders are filled on a first come/first served basis.

All orders must specify a required ship date, cancel date and include any special shipping instructions. Changes or cancellations cannot be made to orders that are in process. If an order is requested to ship ASAP, it is considered to be in process immediately. Otherwise, an order is processed two weeks prior to the requested ship date.

DAMAGE CLAIMS (CARRIER):

Products damaged or lost in transit are the buyers' responsibility.

Buyer must notify carrier within 5 days to file a claim. Save all cartons and packing materials for carrier inspection.

DAMAGE CLAIMS (FACTORY DEFECTIVE):

Factory defective merchandise must be reported within 14 days (porcelain items must be reported within 3 days).

Factory defective merchandise requires a Return Merchandise Authorization (RMA) number from Delton's Customer Service Department. No credits or refunds will be issued for any merchandise returned without authorization.

Delton will credit the cost of returning defective merchandise via the most cost efficient route. Freight charges are non-refundable.

Damaged items must be returned in the original packaging (i.e., polybags and doll

boxes). If merchandise is returned without its original packaging, or if store tags or price tags have been attached, a 15% restocking fee will be applied.

Porcelain items may not be returned in their decorative boxes alone. A \$10.00 service charge will be assessed if porcelain items are not returned in corrugated shipping boxes.

Delton will not be responsible for missing or broken hanging strings for ornaments.

REFUSED SHIPMENTS:

All refused orders will be charged a 15% restocking fee. There are no exceptions. If a buyer incurs these charges, any and all backorders will be cancelled and future orders will not be processed until the fees have been paid.

PRICING:

All prices are subject to change without notice.

Please note, in rare instances, our wonderfully handcrafted items may vary slightly in color due to paint and fabric availability. In addition, quantities of some of our items may be limited due to factory production. Thank you for your understanding.