Terms and Conditions:

Minimum Order: \$50

ORDERS

A \$50 minimum order per ship date is required.

All products are sold in multiples of the minimum and will be rounded up to the next multiple if the quantity ordered is not divisible by minimum.

The product prefix number signifies the year and month the item is first available to ship.

Pre-booking orders is strongly encouraged to insure more complete shipments and timely delivery.

Backorders over \$50 are shipped automatically unless the customer indicates that backorders are not accepted.

TERMS

Blossom Bucket accepts Visa, MasterCard, American Express and Discover for opening orders. If the credit card provided is declined after the first attempt, the merchandise will be released. If the credit card is declined after the third attempt, the order will be cancelled automatically. Any account that is past due will be charged 1.5% per month, 18% annual charge on the unpaid balance.

Accounts that are 90 days past due will be turned over to a collection agency and the customer will be responsible for all legal and collection charges. There is a \$30 service charge on NSF checks.

SHIPPING

All orders are shipped via FedEx Ground or Common Carrier, FOB North Lawrence, Ohio. Customers are responsible for shipping charges. In an effort to expedite orders in an efficient manner, we are unable to call customers prior to shipping orders.

PICK UP ORDERS

Arrangements can be made for orders to be picked up at our warehouse. However, orders must be picked up within five days of the specified date or the order will be shipped FOB North Lawrence, OH.

CLAIMS

For your convenience, a claim form is enclosed with each shipment. In the event that you receive damaged merchandise, simply complete the form and fax it to our customer service department (330) 834-2552.

Please report any shipping discrepancies to customer service within three business days from receipt of your

shipment.

RETURNS

Authorization is required for all returns and product must be returned in the original container to receive credit. A 20% restocking fee will be assessed for all refused orders and returned merchandise that is not defective.