## **Terms and Conditions:**

No Minimum order Proudly made in the USA Order processing time: Orders ship in 24-48hrs

## Where does Ann Clark Ltd. ship to?

"Orders are typically shipped UPS ground from our facility in Rutland, Vermont." For very small orders we occasionally ship via USPS.

We do not formally offer returns because we cannot restock cookie cutters, and there is no 15 Day Guarantee.

## How quickly will my order ship?

If your order is placed before 3:00 pm EST, it will be processed for shipping within 1-2 business days. All orders are shipped ground through the United States Postal Service (USPS) from our facility in Vermont. Please allow 1-6 days for delivery.

## When will I be emailed my tracking information?

You will email your tracking information after 5pm EST on the day your package has shipped. If you have not received your tracking information 3 business days after placing your order, you are welcome to contact our customer service department.